

Home Owners Committee Update January 2026



Villa 192 and Villa 52

INFORMATION UPDATE



The Country Club WIFI password: **ParadiseClub12!**

So begins a New Year and life goes back to normal after the Christmas and New Year celebrations.

So here comes the Good, Not so Good and Good scenario:

The Good: 

The HOC is now finally in a comfortable financial position to be able to confidently outlay more funds to support relevant resident activities and events.

As a result, the HOC initially met with the Bar Managers, Social Committee and the Can Collection Coordinator to seek their suggestions as to how we can best represent the majority of residents when we consider suggestions presented and allocation of funds.

Now it's your turn:

The HOC would like your input as to **positive** suggestions that can be considered moving forward.

The HOC over the years has very rarely dismissed any requests for funding. However, if the HOC does not receive request in writing for funding, it cannot be considered. Speaking to individuals will not achieve anything. If you have a plausible and realistic suggestion, please put it in writing. It will be addressed at the HOC monthly meeting, and residents will be able to see the results of the discussion at the Meetings both via email and on the website.

The Not so Good:



Unfortunately, during the Christmas New Year period, we saw an escalation in poor and frankly unacceptable behaviour.

As much as the HOC doesn't want to have to harp on about things that should be blatantly obvious, it looks like some forget or choose to ignore the rules.

This is not a Hotel Resort nor a holiday park, where children and adults can do as they please when they please. This is an over 50's Living Resort where residents must respect other residents and that is why there are rules that need to be followed to ensure this happens.

Some examples of poor and unacceptable behaviour have been witnessed. This is despite the reminders in Decembers Owners Update.

- Use of glass products in the lower pavilion pool area. Glass in the pool means the pool will have to be drained and the beautiful, heated pavilion pool will not be available to residents for months.
- Slamming of the pool gates when exiting and entering the pavilion pool area. Excitement is one thing, damaging or shattering the pool gate is another, and again if the pool gates are damaged, the pool is unusable to all until fixed.
- In Pool chairs pushed out of position when used and not replaced. Leaving them in the incorrect position can damage the jet system of the pool. Possible pool shutdown just because a few chairs were left over a jet or in the wrong position.
- It would be nice to think that all users of the outdoor pool use the shower in the manner to which it was installed and that is to wash off before and after entering the pool. Soaps and shampoos are not required for this purpose. It is not an outdoor shower to be used in lieu of personal home showers.
- Unattended guests in the pool and Country Club area. Having a lanyard around the neck of a guest does not meet the requirement for all guests to be accompanied by a resident whilst in the Country Club and Pavilion areas.
- Noisy behaviour whilst walking through the walkways. Allowing children and guests to ride bikes etc through the walkways whilst yelling at their friends or parents is not respecting the residents that live along those walkways.
- BBQ's left in a poor state after use. Cleaning of the BBQ's is not the responsibility of the Park Manager. If you do not clean the BBQ after use, the only people you are letting down are your fellow residents who have to clean up your mess before they can BBQ.
- Dare I say it? SPEED LIMITS. I have been criticised for reiterating the speed limit over and over in my Monthly Owners updates, but it seems it has to be said again. The minute you turn off Menzies Drive into the resort, the speed limit is 10kph and it remains that speed until you return to Menzies Drive and stop to check for pedestrians. Apologies to those who respect the fact that it is a shared zone. If you have delivery drivers or a non-resident coming, please, when you let them in, just ask that they obey the speed limits.

- There will not be additional signage put in place as this has been discussed at length with the Park Manager and Park Owner in the past. The HOC also agrees that additional signage would not have any effect on those who chose to speed.

The Good :



The HOC would like to welcome Noel and Judy McBean, who have volunteered their time as our new Bar Managers. Noel and Judy have extensive Bar management experience which I am sure will be an asset to all.

The HOC would also like to sincerely thank Lyndell and Richard for their devoted time as volunteer Bar Managers over the past two years. You have done a marvellous job.

Without the support of volunteers and interests groups who get “things up and running “within the Resort, it would not function.

On behalf of all residents, the HOC would like to thank volunteers including themselves. 😊



The HOC would like to introduce “Holden”. Holden has a wealth of experience as a Masseuse and Physiotherapist. He will be providing both masseuse and physio services to residents in the Music Room every Wednesday between 10 and 4. We are very lucky to have him on board. You will need to make an appointment via phone 0414 810 002 or email breakthroughphysio@gmail.com. HICAP’s available shortly. Please refer to the flyer for more details.

General Social News:

- The Social Committee has been hard at work especially over the Christmas and New Year and have produced some spectacular and well received events. More exciting events and initiatives coming soon.
Thanks to all you guys who volunteer your time to ensure these events are the best. It is appreciated as we know there is an enormous amount of work goes into each event.
- The Social Committee is seeking expressions of interest from residents who may be interested in forming a team to organise the monthly BBQ/Sausage sizzle.
Everyone loves a good BBQ and sausage sizzle. Just let the HOC know if you are interested and we will do the rest on your behalf – hocpacificparadise@gmail.com.
- There are many other interest Groups and residents that have interests that they wish to share with residents all in the interest of having a good time and enjoying each other’s company. Too many to put in this Update but check out Facebook and the website for more information.
- The Facebook page is a resident initiative, and the administrator of the Facebook page is Tanneke Booth, Villa 85. It is not a HOC initiative.

The HOC would like to thank Tanneke for putting her hand up from day one to administer this page. Please be respectful when you post to Facebook and please keep it relevant. Thank you to those who post some great photos and general information about events and activities that might be of interest to residents.

- Please check your emails, as the HOC communicates information to residents as it comes to hand and the Social Committee sends you information in regard to social events. Of course, all of this information is available on the website.

Website Update

The HOC would like to thank Graeme and Noel who have taken on the “job” of rejuvenating the current website. The HOC has requested that a proposal be presented for consideration at their next meeting in February. Results of which will be included in the February Minutes.

General Information

Common Area (Country Club and Pavilion) Safety Information

The HOC has received advice that there are a few residents who are concerned that they are not aware as to where the safety equipment is located within the common area - in particular the Defibrillators, so here is an overview.



There are emergency exit diagrams in place at each exit of the Country Club and also in the Pavilion adjacent the lift.



There are First Aid Kits throughout both facilities. Their locations are on the emergency exit diagrams

There are three (3) defibrillators, two (2) in the Country Club and one (1) in the Pavilion area.



Pavilion -In the Outdoor Pool Area



Country Club –Main Dining Area on the wall next to the kitchen



Country Club Indoor Pool Area – Eastern End

Please make yourselves familiar with emergency exits and position of all safety equipment provided.

Use of the Kitchen

The kitchen is accessible to ALL Home Owners.

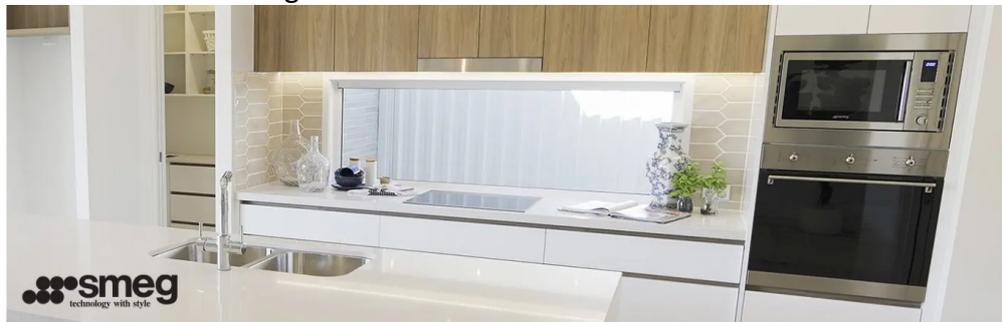
In short, the below points apply:

- All residents have the right to access the kitchen spaces. A simple example: If a Home Owner wants to put a cake or sandwiches in the refrigerator to use later that day, they have the right to access this area.
- While access to the kitchen should not be limited, **use** of the kitchen area to prepare meals is another matter. Anyone preparing food for others (functions or lunches etc) must hold a food handlers' certificate or be supervised by a Food Safety Certificate holder.

Our kitchen Supervisors are Debbie Marcelis, Donna Wraight and Barry Textor.

How to Register for a SMEG Demo

For the newer residents who might like to find out a little more about their oven and microwave and for those who might like a refresher.



The link to register for a SMEG demonstration is <https://www.gemlife.com.au/smegdemo>.

Just complete the details on the online form and click **Submit** to register your interest. You will then receive notifications of upcoming demonstrations.

Customer Support

From time-to-time residents may need assistance with problems in their Villas within the 12-month owners warranty period. If you need to have a particular concern rectified, please address your issues to warranties@qabuild.com.au

Other concerns relating to the Resort should be addressed to the Park Managers.

paradise.manager@gemlife.com.au

Electricity queries or concerns should be directed to Prospecta.

Email: gemlife@prospecta-utilities.net and phone number 1800 943 052.

NEW INFORMATION – Water Billing Enquiries

Water billing is now with Prospecta Utilities. All questions and concerns are to be directed to Prospecta Utilities.

Email: gemlife@prospecta-utilities.net and phone number 1800 943 052.

A few Happy Snaps.

I would like a few more to share with residents who do not have Facebook, so if you have any interesting photos, please email them to me and I will include them in next month's Owners Update. hocpacificparadise@gmail.com

Australia Day 2026 at GemLife Pacific Paradise



"Buggy" on duty . All aboard.



The Best Dressed Finalists



Girls just want to have fun



Boys; well, they just love a few to drinks.

Music Trivia



"Winners are Grinners"

Should you have any questions or need further information, please email the HOC hocpacificparadise@gmail.com or have a chat with any of the committee members, they are keen to assist residents in any way they can.

YOUR HOME OWNERS COMMITTEE 2025/2026



John Harvey
Chairperson
Villa 104



Mary Earnshaw
Secretary
Villa 9



Ian Nichol
Treasurer
Villa 131



Tanneke Booth
Committee Member
Villa 85



Gary Savill
Committee Member
Villa 27



Ian Stitt
Committee Member
Villa 14



Margie Smith
Committee Member
Villa 87



*Mary Earnshaw
HOC Secretary
January 2026*